



9 Questions every *landlord and tenant* should ask their letting agent...

- | | | County Property Management | |
|---|--|---|-----------------------------|
| 1 | Do you specialise in letting and nothing else? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 2 | Can you show at least <u>25 years</u> ' experience in letting? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 3 | Will I have a dedicated in branch Property Manager assigned to me? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 4 | Do you invest significantly in local paper advertising every week and the main web portals to ensure maximum coverage? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 5 | Are you a member of a professional association? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 6 | Do you maintain separate client accounts? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 7 | Do you hold professional indemnity insurance? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 8 | Are your staff qualified to give me sound advice about letting? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| 9 | Are you a member of a tenancy deposit protection scheme? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Unregulated letting agents cost unwary landlords and tenants thousands of pounds a year. The **Association of Residential Letting Agents (ARLA)** is letting's largest and most respected professional body. It is your assurance that your money is held safely and that its members follow best practice. **ARLA gives you peace of mind and means that you don't have to take chances when you're letting or renting property.**



**And so is
County Property
Management
an ARLA
member?**

Yes!

Leaders ARLA
Membership Number 165

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